

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 16th March 2018
In C.G.No:248/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. S. A. Satyanarayana,
5/514,
Medapi
Tripuranthakam,
Prakasam-Dist

Complainant

AND

1. Assistant Accounts officer/S-ERO/Yerragondapalem
2. Assistant Engineer/ O/Tripuranthakam
3. Assistant Divisional Engineer/O/Yerragondapalem
4. Divisional Engineer/O/Markapur

Respondents

1. Sri. S.A. Satyanarayana resident of D.No.5/514 Medapi, Tripuranthakam presented a complaint before this Forum during the Vidhyut Adalat conducted at Tripuranthakam on 15.11.2017 on behalf of his father. The complainant has informed that huge bill has been issued against HSC No. 4233214000561 at a time during the month of September'2017 and hence requested to reduce the same.
2. The Respondent No.1 in his written submission has informed that since accumulated consumption was billed during 09/2017, due to furnishing of wrong readings by the meter reader the CC bills of the complainant's service has been revised from 04/2011 to 11/2017 and an amount of Rs. 4,267/- was withdrawn vide RJ No's. 21/11-2017 and 26/01-2018 and thus resolved the grievance. The Respondent has also informed that

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ESPATCHED
16/3/18

